



REYYAN ÖZEN

TRAINEE IT SPECIALIST IN
APPLICATION DEVELOPMENT

| BIRTHPLACE

Hamburg

| QUALITIES

- Independent and autonomous work
- High comprehension skills
- Extraordinary teamwork
- Solution-oriented
- Agile mindset
- Empathy
- No hesitation to address issues or topics

| NETWORKING



E-Mail

reyyan.ozen@gmail.com

PROFESSIONAL CAREER

Commercial Clerk

HS - Hamburger Software GmbH & Co. KG

06/2023 - present

- Customer Support in Sales and Support Department
- Professional support for customers using the in-house ERP application for human resources
- correspondence both via telephone management and in written form

Educational Specialist

Youth and Family Support at ABeSa Ambulante Hilfen GmbH

08/2019 - 07/2020

- Consulting with families in challenging situations
- Conducting conversations with adults, teenagers, and children
- Accompanying and supporting clients

Advisor/Social Services Consultant

PROvention - "Präventions- und Beratungsstelle gegen religiös begründeten Extremismus" at TGS-H e.V.

05/2017 - 08/2019

- Counseling for affected individuals, families, and professionals
- Using systemic methods in counseling
- Conceptual work for workshops and conferences
- Speaker responsibilities
- Planning, organizing, and coordinating workshops and conferences
- Network collaboration

Advisor/Social Services Consultant

beRATen e.V. - Beratungsstelle zur Prävention neo-salafistischer Radikalisierung

03/2015 - 09/2016

- Counseling for affected individuals, families, and professionals
- Developing pedagogical solutions
- Conceptual development for recommendations
- Network collaboration
- Research Work / Information Management
- Administrative tasks (compiling statistics, list management, documentation)

EDUCATION AND TRAINING

Career Change Program: IT Specialist in Application Development

CBW College Berufliche Weiterbildung GmbH 06/2025 - 06/2027

Time Management & Payroll Accounting

Haufe Academy - 06/2024

Educational Leave: Python Programming

Hamburger Volkshochschule - 05/2024

Distance Learning: Payroll Accounting

Haufe Academy - 03/2024 - temporarily interrupted

German Trainer Aptitude Examination (AEVO)

IHK Lübeck - 03/2023

Corporate Training & Development Specialist with Preparation for the German Trainer Aptitude Examination (AEVO) and Work 4.0

WBS Training - 08/2022 - 01/2023

MS Office 2016: Word, Excel, Powerpoint, Outlook

WBS Training - 06/2022 - 08/2022

Training in Systemic Counseling and Coaching

WISPO - 10/2018 - 03/2020 (on hold)

UNIVERSITY

Uni Hamburg, Akademie der Weltreligionen

Master Religionen, Dialog und Bildung

10/2012 - 09/2022 change in inclination, a shift in my professional career

Marmara University Istanbul, Faculty of Theology

Bachelor of Arts in Islamic Theology

09/2008 - 07/2012

LANGUAGE

- German (native)
- English C1
- Turkish C2

INTERESTS

- Points of contact with Python and Power BI
- AI - and its importance for our future
- Present complex topics in a simplified manner

HOBBIES

- Puzzlen
- To read
- Travel (plan and organize yourself)
- Gaming